

A socially responsible company that cares

With 420,000 employees representing all regions of the world, we are committed to acting as a global force of good to help improve our communities and preserve our planet.



FROST & SULLIVAN INSTITUTE

NLIGHTENED GROWTH LEADERSHI **AWARD**

That's why Teleperformance was chosen to receive the first-ever Frost & Sullivan Institute Enlightened Growth Leadership Award among more than 55K organizations evaluated



We respect each individual at Teleperformance, and value what our people bring to our business.

Daniel Julien, Teleperformance Founder and CEO

We demonstrate this through our core values:







Cosmos | Integrity

Earth | Respect

Metal | Professionalism







Fire I Commitment

We are part of something bigger than just a company.



most vulnerable and disadvantaged populations.

Established in 2006 to help the world's











Citizen

Planet

Launched in 2008 to ensure

sustainable business practices.

and those in need is a very powerful thing.

Gordon, Customer Service Advisor at Teleperformance United Kingdom



reduction in carbon

emissions per full-time

21% energy consumption came from renewable sources in 2021

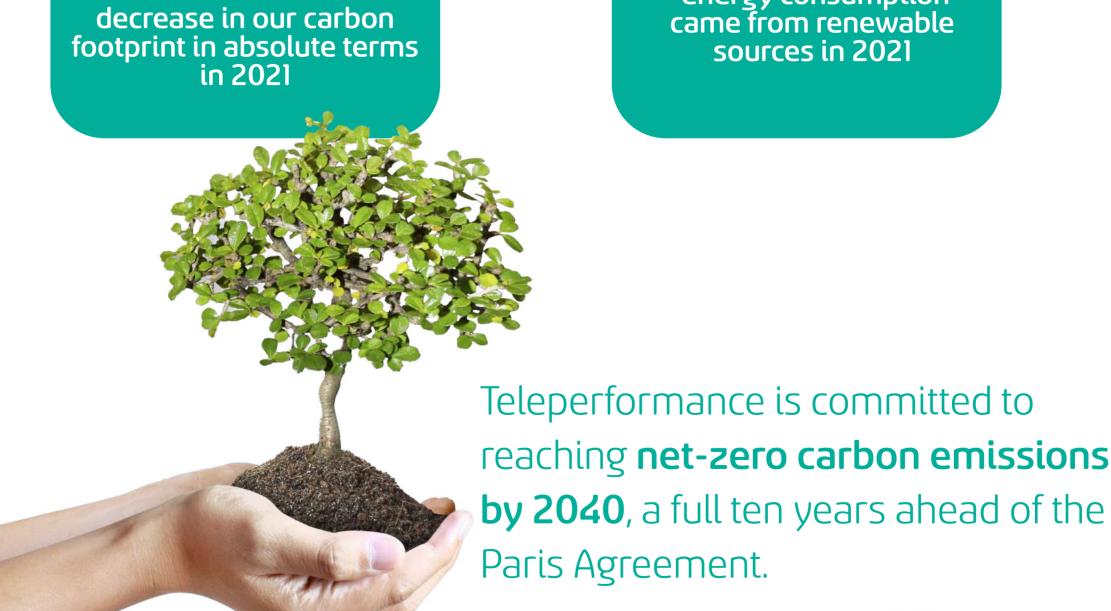
-21.4%

reduction in electricity

consumption per

full-time employee from

2020 to 2021



Teleperformance is committed to reaching **net-zero carbon emissions**





DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

SCIENCE

TARGETS

BASED

Inclusive hiring through Impact Sourcing initiatives

of our workforce represents minorities and vulnerable groups

in /company/teleperformance

15%

52k young people lacking a formal degree

(iii) @Teleperformance_group

long-term unemployed or impoverished

2.3k refugees around the world

y @teleperformance

people with disabilities hired in 2021 alone

B Teleperformanceblog.com

At Teleperformance, we are passionate about making the world a better, cleaner, and more equitable place for all.

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