

Changing Lives Through Impact Sourcing

Through our Impact Sourcing program, Teleperformance has provided formal employment for people who are regularly excluded from the workforce, including refugees.



Reinforcing our commitment to help refugees

Together with Tent Partnership for Refugees, we reinforced our commitment to accelerate the integration of refugees in the workplace by making a pledge to hire refugees, including Ukrainian women refugees.



500

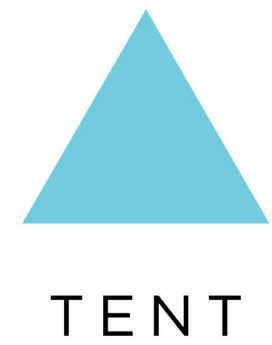
refugees
to be hired in Europe in the **next three years**

Recognitions

Recognized as an **Impact Sourcing Champion** by the **IAOP** (International Association of Outsourcing Professionals)

Awarded Empresa Amiga do Migrante in Brazil by **Visão Mundial**

Received **Tent's** Outstanding Leadership in Hiring Refugees award in Colombia



Helping pave the way for a better tomorrow

At the end of 2022, approximately **20% of Teleperformance employees were impact workers** from minority groups and disadvantaged communities.

2,600+

refugees employed by Teleperformance, including 1,900 in Colombia, 400 in Brazil, and 300 in Europe.
(as of June 2023)

