

We are proactive in managing with a purpose using our four key pillars:

Providing a great place to work

Promoting an inclusive workplace where everyone feels valued

Improving lives around the world

Minimizing our impact on the planet

Providing a great place to work

Our high-touch approach is to consistently enhance employee experience by providing continuous support and an excellent work environment throughout their careers.



Nearly

490K

passionate employees 90% 5/2

of our employees work in a certified Best or Great Place to Work® location 60M D

training hours completed worldwide in 2024 alone 72% <u>®</u>

internal promotion rate for manager positions

Promoting an inclusive workplace where everyone feels valued

TP is committed to fostering an inclusive workplace where everyone feels respected, supported, and empowered to contribute.



of our employees are women



of our workforce are impact workers coming from disadvantaged backgrounds 103.5^{K}

young people were hired for their first job experience in 2024

Improving lives around the world

Since 2006, our Citizen of the World (COTW) program has been providing charitable and humanitarian support to people in need around the world.



in donations since the program's inception to help underprivileged people or victims of natural disasters



volunteer hours around the world in 2024

Partnership with UNICEF since 2022, focusing on long-term education programs and global emergency response



Minimizing our impact on the planet

Our Citizen of the Planet (COTP) program, launched in 2008, ensures that we adopt global sustainable business practices.

49%



reduction of scope 1 & 2 GHG emissions in absolute terms vs. 2019 baseline (tons CO₂e)



of the electricity used in 2024 was from renewable resources

trees planted in partnership with One Tree Planted to support global reforestation







Our passionate people around the world make things possible

We have been awarded our 11th consecutive Social Responsibility Standard (SRS) certification by Verego for our commitment to social responsibility initiatives that have a positive global impact.









