



PRESS RELEASE

TP completes the acquisition of 'ZP Better Together'

Paris, February 5, 2025 – Teleperformance (TP), a global leader in digital business services, today announced that it has completed the acquisition of 'ZP Better Together', a fast-growing leader in providing language solutions and technology platforms to the deaf and hard of hearing community in the United States.

The transaction, announced on November 26th, 2024¹, was approved by regulatory authorities. 'ZP Better Together' financial accounts will be consolidated by TP as of February 1st, 2025.

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¹ TP press release dated from November 26, 2024 is available on www.teleperformance.com

ABOUT TELEPERFORMANCE GROUP (TP)

TP (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), is a global leader in digital business services which consistently seeks to blend the best of advanced technology with human empathy to deliver enhanced customer care that is simpler, faster, and safer for the world's biggest brands and their customers. The Group's comprehensive, AI-powered service portfolio ranges from front office customer care to back-office functions, including operations consulting and high-value digital transformation services. It also offers a range of specialized services such as collections, interpreting and localization, visa and consular services, and recruitment process outsourcing services. The teams of multilingual, inspired, and passionate experts and advisors, spread in close to 100 countries, as well as the Group's local presence allows it to be a force of good in supporting communities, clients, and the environment. In 2023, TP reported consolidated revenue of €8,345 million (US\$9 billion) and net profit of €602 million.

TP shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, STOXX 600, S&P Europe 350, MSCI Global Standard and Euronext Tech Leaders. In the area of corporate social responsibility, TP shares are included in the CAC 40 ESG since September 2022, the Euronext Vigeo Euro 120 index since 2015, the MSCI Europe ESG Leaders index since 2019, the FTSE4Good index since 2018 and the S&P Global 1200 ESG index since 2017.

For more information: www.teleperformance.com.

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