

Beating 'The Great Resignation'

Through Work-from-Anywhere Service Delivery

With unemployment at an all-time low, and recruiting competition at an all-time high, today's workforce clearly has the upper hand.

52%

of young people (namely Gen Z and Millennial workers) expect to change jobs this year¹

4.4M

Americans quit their jobs in 2021²

29%

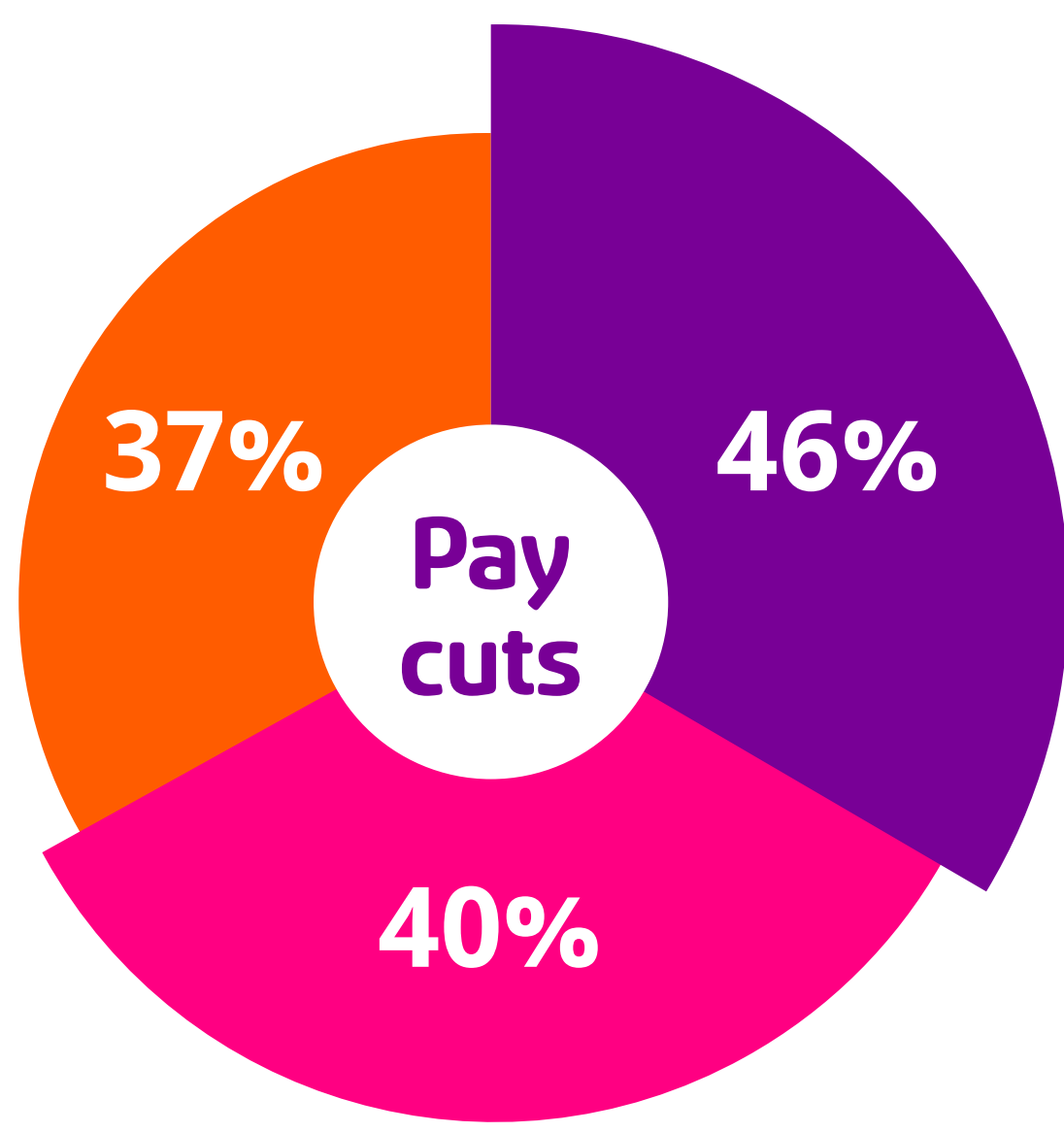
of workers self-identify as "job seekers" in early 2022³

20%

of workers say they'd take another job for the same pay, prioritizing other factors like flexible work models⁴

However, there is a silver lining. Employees are very clear about what they want – **flexible work options**. In fact, they're so determined to continue working remotely that many would be leave if forced to return to the office, or would be willing to take a pay cut in order to remain remote.

For those who worked from home during the pandemic, many were willing to consider a variety of pay reduction options in order to remain remote:



- Almost 1 in 2 (46%) would take a pay cut of up to 5% to be able to work remotely at least part of the time in the future
- 40% would take a pay cut of up to 10%
- 37% would take a pay cut of over 10%

Global Workforce Analytics Survey, Owl Labs

The work-from-home revolution caused by the pandemic opened employees' eyes to its many benefits, and now they aren't willing to give them up.

From more than 127,000 employee survey responses across 42 countries, we learned that:

Of all employees prefer to work remotely (exclusively or mostly)

90%

Feel a stronger sense of work-life balance working at home

84%

Of remote workers would seek a different job if asked to return to the office

37%

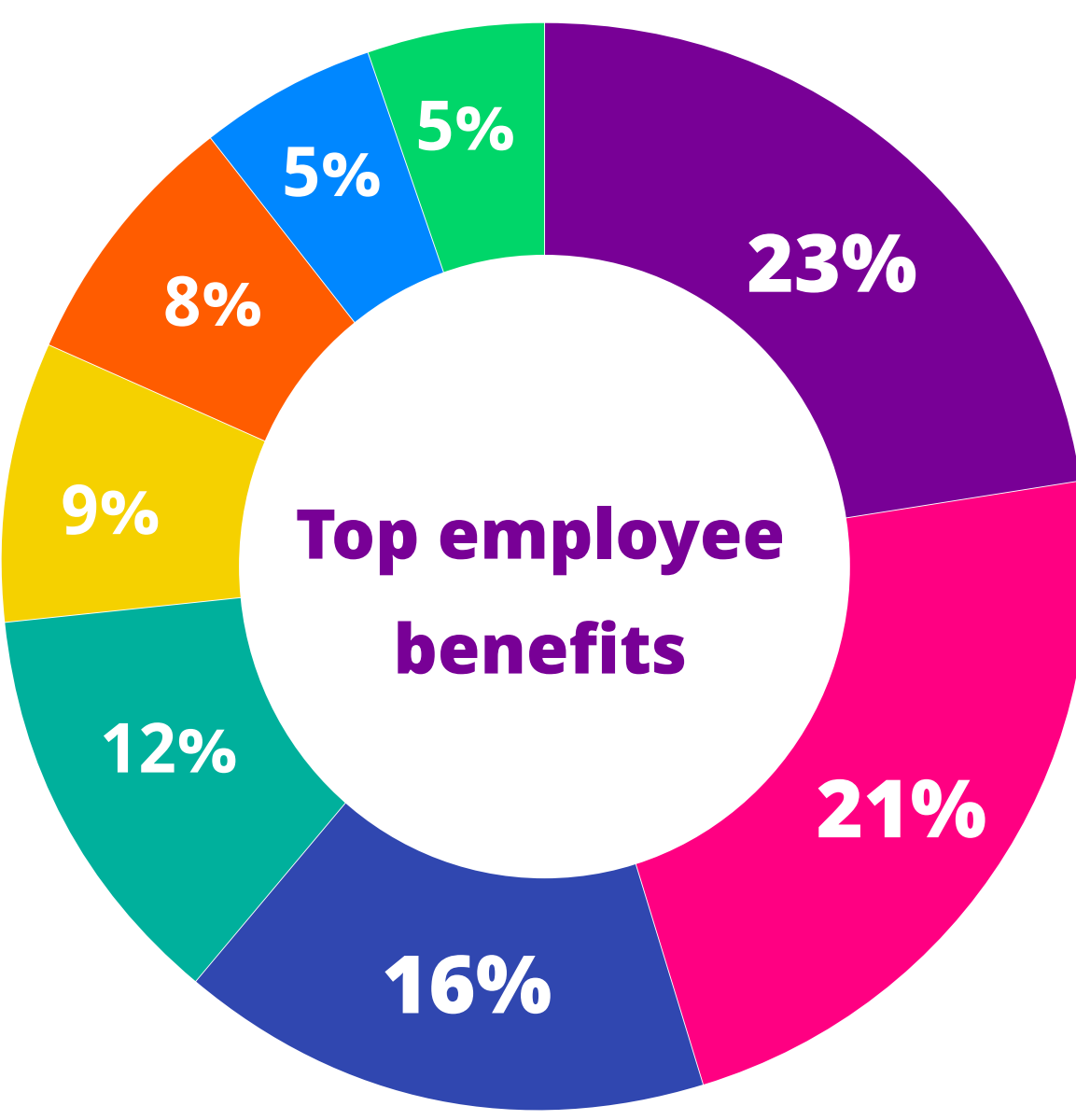
Of remote workers have moved within the past 12 months

21%



May 2022, Teleperformance WAH Employee Survey

When asked to select the three top benefits to working remotely, here's what employees chose:



- Commuter time savings
- Elimination of commute expenses
- Better work-life balance
- Reduced work-related social expenses
- Improved well-being
- Work location flexibility
- Reduced childcare costs
- Lower carbon emissions

Clients are also seeing real results

GRUBHUB

"Cloud Campus formalizes the work-at-home model and uses innovation to take it to the next level."

Santander

"Teleperformance has been an innovative company - not only in day-to-day flexibility, but also in adapting to our demanding market."

SAMSUNG

"They had the technology in place. They knew how to manage it, so all they needed to do was scale up."

wish

"We have a partnership where we can change things on a dime."



1. <https://www.microsoft.com/en-us/worklab/work-trend-index>
 2. <https://www.bls.gov/news.release/jolts.nr0.htm>
 3. <https://www.wtco.com/en-CH/Insights/trending-topics/global-benefits-attitudes-survey-2022>
 4. <https://www.cnn.com/2022/03/22/great-resignation-continues-as-44percent-of-workers-look-for-a-new-job.html>